

Useful Tips on what to do and say:

- Stay Calm
- Tell your child you are there for them and that you are not upset or angry
- Tell them you are pleased they have told you they are having thoughts of harming themselves and that you are able to help them through this time
- Listen to what they are saying even if they are venting anger or other negative emotions at you.
- Listen without interrupting
- Once you have listened to what they have said and the crisis is settling make some suggestions for things you can do together to distract them from their thoughts
- After crisis please encourage your child to relax as the evening progresses. For example; bubble bath, a hot milky drink, family movie.

'I am not going to tell you to get over it, I am going to help you get through it.'



'I'm no therapist, but I promise this: I will listen and I will care.'

Help Lines

Child Line — 0800 1111
Samaritans — 08457 90 90 90
Support Line — 0208 554 9004
Self Harm Network — 0800 622 6000
The Amber Project — 02920 344 776
Young Minds — 08088 025544
Wales 111 Option 2 – 111
Hopeline UK – 0800 0684141
(Text – 07860039967)

Parent Support

Parent Line — 08088 002222
NSPCC — 08088 005000
Mental Health Helpline (Wales) — 0800 132 737



Websites

www.bbc.co.uk/headroom
www.nspcc.org.uk
www.youngminds.org.uk/young-people



Safety Advice for Parents and Carers in Relation to Self Harm and Suicide

Safety at Home



CAMHS Emergency Liaison Service
Ty Bryn Unit
St Cadoc's Hospital, Lodge Road
Caerleon
Tel: 01633 749 519

SAFETY PLAN

What you need to do

All medications (prescribed/over the counter/vitamins) to be removed and/or locked in a strong lockable medical box or locked cupboard. Medication needs to be stored in this way in all houses where the young person stays, including grandparents, foster carers, step parents and residential homes.

Ensure the young person has not got a stock of medication in their room or amongst their property.

Other environmental risks should be considered e.g. removing ropes.

Do not allow your son/daughter to go out alone or with friends during times of distress and when they are voicing suicidal thoughts or thoughts of deliberate self harm.

Monitor mood and behaviour closely.

Ask about thoughts of self harm and suicide.

Look out for the warning signs that your child might be struggling

What to do in an Emergency

Support your child emotionally and encourage the use of distraction techniques and alternatives to self harm.

If hospital treatment is not required but you are concerned about risk of suicide, please arrange an emergency appointment with your GP who can access CAMHS Emergency Liaison Team Monday—Friday 9:00—17:00. Out of hours call Wales 111 Service – **111 Option 2**.

In cases of an emergency where medical treatment is needed and/or risk is imminent, take your child to hospital or call **999** if required.

If your child has taken an overdose they will need to be taken to hospital immediately for treatment.

If your child has self harmed and the injury requires medical treatment go to the appropriate medical setting. E.g. GP or Hospital depending on injury.

If your child expresses suicidal thoughts and goes missing, call the police and report your child missing – making sure you tell them about previous overdoses and suicidal ideation.

What do you notice when your child is struggling?

Useful Tips on what NOT to say:

- Don't shout or argue with them
- Don't say things like "your attention seeking" "you haven't got anything to be upset about"
- Don't remind them of things that you feel they should be grateful for
- Don't say they are causing stress/upset
- Don't say you can't cope
- Don't say they must be crazy or mentally ill to have thoughts of suicide
- Don't lecture on the value of life/suicide being wrong or the cowards way out
- Don't say other kids have it much worse than you/you have so much to live for
- If there is an identified trigger like an argument with a boyfriend/girlfriend/friends don't say that it is silly to get upset about it.